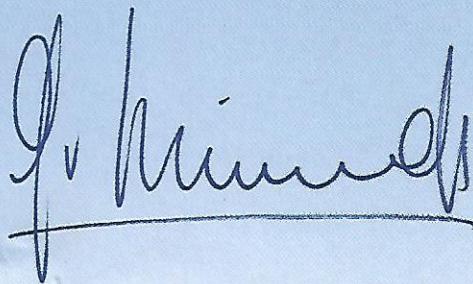# ITIL®

# CERTIFICATE

## Foundation Certificate in
## IT Service Management

Presented to:

**Bernadete Piroze**

25 June 2008

*[signature]*

J.P. van Nieuwstadt
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